

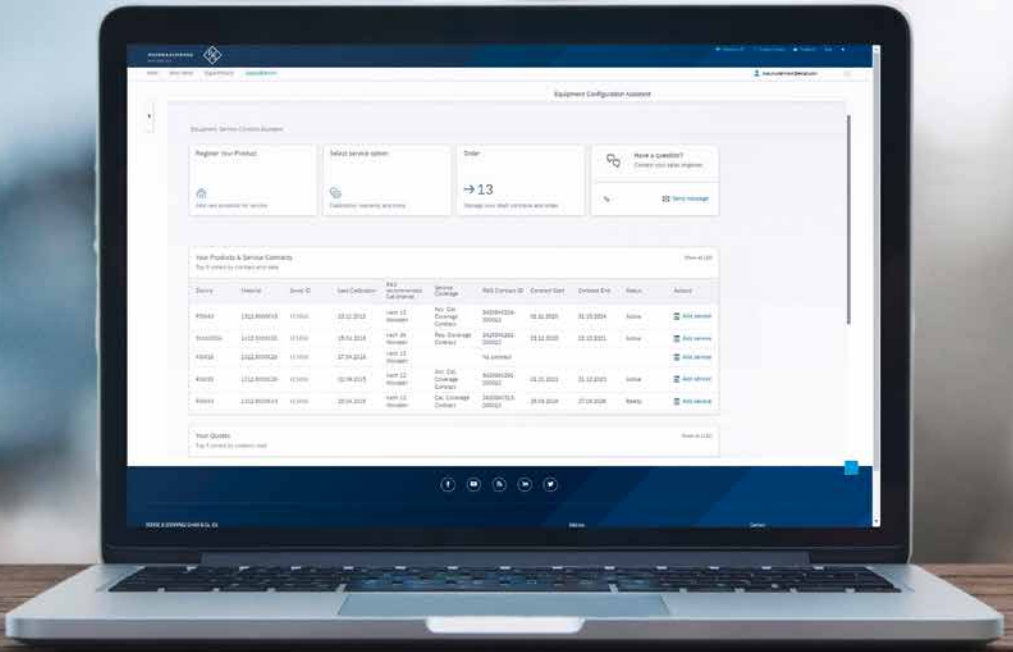
**ROHDE & SCHWARZ**

Make ideas real



# R&S® INSTRUMENT-MANAGER

Get an instant overview of your Rohde & Schwarz instruments and services



# THE ROHDE & SCHWARZ GOAL FOR QUALITY

Rohde&Schwarz is fully dedicated to creating instruments that will serve for a long time, but also to the task of keeping those instruments accurate and performing as optimally as the day you started using them. To help with this, Rohde&Schwarz offers specialized services that will calibrate your devices according to the manufacturer or other relevant accredited standards.

It's important to remember that great technology requires complex calibration - the margin for error is lower than ever, precision and high-quality measurements are a top priority for you and us.

We offer a process that is simpler, faster and more accurate – and now it becomes even easier.

# INTRODUCING THE R&S®INSTRUMENT- MANAGER

Your everyday access to excellence

The R&S®InstrumentManager is a free online platform created for easy management of your instruments by providing a quick, intuitive access to all important information and Rohde & Schwarz services.

## Get an instant overview of your Rohde & Schwarz instruments

The R&S®InstrumentManager platform is created for easy management of your instruments by providing a quick, intuitive access to all important information and Rohde & Schwarz services, including the last calibration date, the recommended calibration interval, the service coverage, your contract ID and much more.

## Compare and request service options

Services are needed to ensure reliable performance and to reduce downtime. While some services such as regular calibration can be planned, other maintenance occur unexpected. We know how important it is to get fast support in such instances, and we aim to provide exactly that with the R&S®InstrumentManager. Therefore, you can view and compare all available services for your specific instrument on the platform and request the best match directly. You will receive a quote immediately.



# Clear benefits for you and your business

In essence, the R&S®InstrumentManager online platform helps you:



Reduce administrative tasks by offering all important, transparent instrument information in a single place.



Speed up the purchase and renewal of service options with a convenient, streamlined user experience and self-service for contract overview.



Reduce downtime by providing you with a full, easy-to-use overview of the current equipment repair or calibration status.



Get a transparent and convenient access to service offerings and quotes by Rohde & Schwarz and to your Rohde&Schwarz sales engineer.

Keep track of what's important and manage your Rohde&Schwarz instruments and services with ease.

## A CLEAR OVERVIEW

- ▶ The R&S®InstrumentManager makes it easy to get service quotes, register your instruments and be in control of all the service tasks.
- ▶ With a clear dashboard where all your instruments are listed, with a date of your last calibration, what contracts are currently running, what options are available now – and in the future.

## ASKING FOR A QUOTE

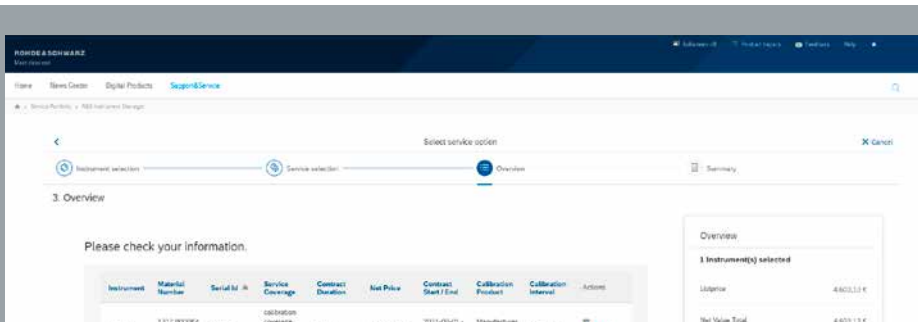
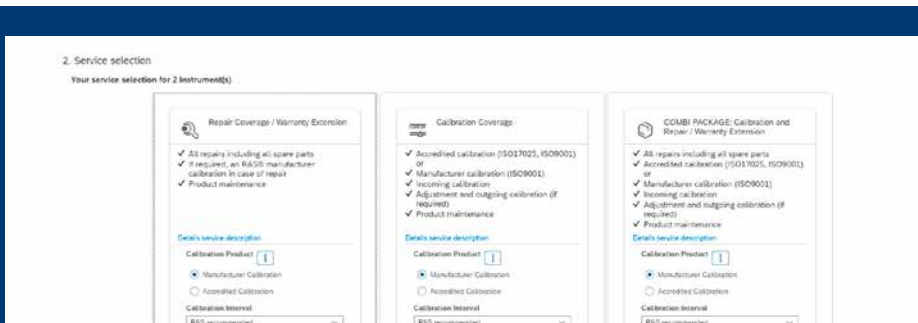
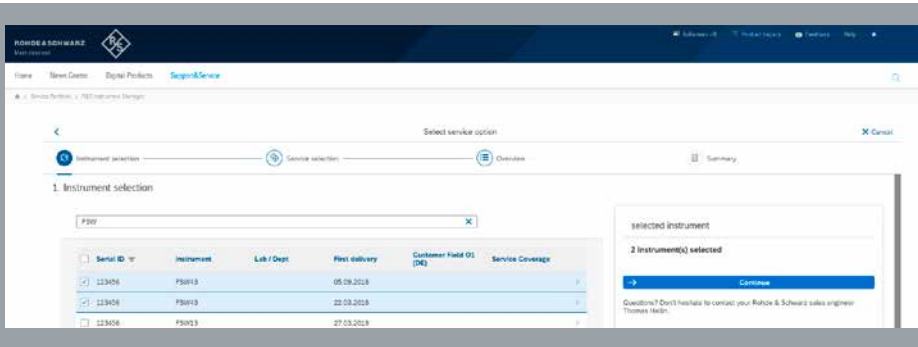
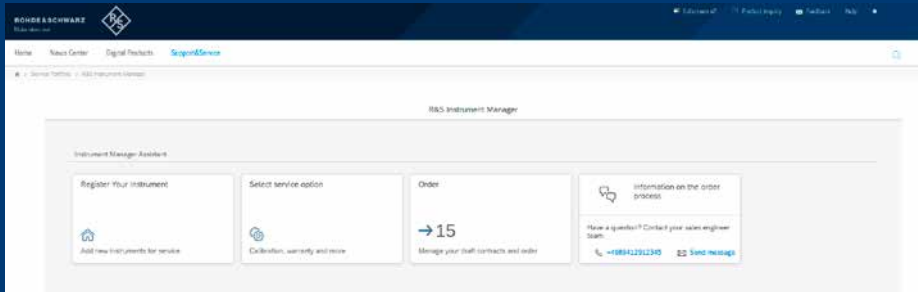
- ▶ By clicking on the Select service option button, you will be able to select all the instruments you want to get a quote for.
- ▶ Of course, only the registered instruments appear here. You can manually add them, or you can contact us – and we will do that for you.

## SIMPLE SERVICE SELECTION

- ▶ On the next Service selection screen, you are able to quickly select the desired services that we offer, such as:
  - Repair coverage and warranty extension
  - Calibration coverage
  - Combi package (calibration and repair with warranty extension)
- ▶ By selecting the date of validity, and the desired type of calibration (manufacturer or accredited calibration) you can instantly get a quote, including discounts and taking into account your current contracts.

## EVERYTHING IN A SINGLE PLACE

- ▶ On the next Summary screen, you can see all the information entered before.
- ▶ If the information and the quote are correct, click on Continue where you can accept terms and conditions.
- ▶ After that you can Order now or Save and park this quote.
- ▶ Now you are ready to get the email with the quote attached.
- ▶ This makes it super easy to keep your instruments calibrated and operating with full accuracy and efficiency – the same as the day you first turned them on.





## Rohde & Schwarz

The Rohde & Schwarz technology group is among the trailblazers when it comes to paving the way for a safer and connected world with its leading solutions in test & measurement, technology systems, and networks & cybersecurity. Founded more than 85 years ago, the group is a reliable partner for industry and government customers around the globe. The independent company is headquartered in Munich, Germany and has an extensive sales and service network with locations in more than 70 countries.

[www.rohde-schwarz.com](http://www.rohde-schwarz.com)

### Service that adds value

- ▶ Worldwide
- ▶ Local and personalized
- ▶ Customized and flexible
- ▶ Uncompromising quality
- ▶ Long-term dependability

### Sustainable product design

- ▶ Environmental compatibility and eco-footprint
- ▶ Energy efficiency and low emissions
- ▶ Longevity and optimized total cost of ownership

Certified Quality Management

ISO 9001

Certified Environmental Management

ISO 14001

### Rohde & Schwarz training

[www.training.rohde-schwarz.com](http://www.training.rohde-schwarz.com)

### Rohde & Schwarz customer support

[www.rohde-schwarz.com/support](http://www.rohde-schwarz.com/support)



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R&S® Instrument Manager

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