

SERVICE THAT ADDS VALUE

ROHDE & SCHWARZ

Make ideas real



WE HAVE SERVICE SOLUTIONS FOR EVERYONE. AND CAN TAILOR THEM TO YOUR SPECIFIC NEEDS.

Our customer focus is uncompromising. The service we provide equals the quality, innovation, precision and excellence of our products in every aspect. To ensure this, we stay focused on what's most important – you. Our highly capable service organization is rigorously centered around your specific needs and requirements. You benefit from flexible service concepts designed to bring you sustained benefit and long-term satisfaction. And because cutting-edge electronics rightly belong in the hands of specialists, our service engineers are there where and when you need them. With an extensive service network around the globe, we can provide 24-hour assistance whatever your time zone. We take care of your requests quickly and reliably, in our 70 locations worldwide or directly on site.



SUPPORT

Contacting Customer Support

Technical support – where and when you need it

For quick, expert help with any Rohde & Schwarz product, contact our customer support center. A team of highly qualified engineers provides support and works with you to find a solution to your query on any aspect of the operation, programming or applications of Rohde & Schwarz products.

Contact information

Contact our customer support center at www.rohde-schwarz.com/support, or follow this QR code:



Kundenportal

- ▶ Available 24/7
- ▶ Manage your requests and devices
- ▶ Submit your service request
- ▶ Submit your support request

rohde-schwarz.com/support



TRAINING

Professional training for professional results

The Rohde & Schwarz product portfolio is accompanied by a comprehensive selection of trainings and seminars. Practice-oriented trainings are the efficient way to learn to use our products most effectively.

The classes are scalable from first-time users who can choose from detailed introductory courses and practical T&M exercises to seasoned users who can gain deep insights into the numerous ways to use the high-performance Rohde & Schwarz solutions.

You can select a course according to your needs.

The training can be held at our fully equipped trainings center in Munich, at your site at or at any other location of your choice. If applicable, virtual classrooms are also possible.

Reliable solutions from Rohde & Schwarz

- ▶ Training for your Rohde & Schwarz devices
- ▶ Training for technologies
- ▶ Training for applications



CALIBRATION

Maximize the performance of your Rohde & Schwarz equipment

As the manufacturer, we can ensure optimal performance of your instruments. Through additional preventative measures during calibration, such as adjustments, we help you meet your stringent needs of tomorrow. We also offer our calibration service on site to reduce your system downtime and ensure maximum availability.

Reliable solutions from Rohde & Schwarz

- ▶ Required adjustments
- ▶ Firmware updates
- ▶ Preventive maintenance
- ▶ Necessary repairs

Service that adds value

- ▶ Worldwide
- ▶ Local and personalized
- ▶ Customized and flexible
- ▶ Uncompromising quality
- ▶ Long-term dependability

Rohde & Schwarz

The Rohde&Schwarz technology group is among the trailblazers when it comes to paving the way for a safer and connected world with its leading solutions in test&measurement, technology systems and networks&cybersecurity. Founded more than 85 years ago, the group is a reliable partner for industry and government customers around the globe. The independent company is headquartered in Munich, Germany and has an extensive sales and service network with locations in more than 70 countries.

www.rohde-schwarz.com

Sustainable product design

- ▶ Environmental compatibility and eco-footprint
- ▶ Energy efficiency and low emissions
- ▶ Longevity and optimized total cost of ownership

Certified Quality Management

ISO 9001

Certified Environmental Management

ISO 14001

Rohde & Schwarz training

www.training.rohde-schwarz.com

Rohde & Schwarz customer support

www.rohde-schwarz.com/support



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Service that adds value

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