

ROHDE & SCHWARZ

Make ideas real



SERVICE SOLUTIONS FOR NAVAL SYSTEMS

Technical support

Flyer | Version 02.00



TECHNICAL SUPPORT

We are always there – even if you do not see us

Leading-edge technology belongs in the hands of experts. We know that problems never sleep and we are there when you need us – no matter where or when.

Our support network covers multiple time zones and reaches around the world for 24-hour support. Our technical experts are happy to help. You can be sure that they are always on your wavelength and you will get the right answer to any question from the right person.



Benefits for

- ▶ Ensuring support availability around the clock
- ▶ Support requests are routed to the right service expert
- ▶ Customers can access the Rohde&Schwarz online support center and place a support request, which is logged in the Rohde&Schwarz ESM tool (C4C ticket system)
- ▶ The Rohde&Schwarz support team and customer communicate case specifically via the online support center or email

[More information](#)

Rohde & Schwarz GmbH & Co. KG
www.rohde-schwarz.com

Rohde & Schwarz training
www.training.rohde-schwarz.com
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www.rohde-schwarz.com/support

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