

ROHDE & SCHWARZ

Make ideas real



R&S®INSTRUMENT MANAGER

The R&S®InstrumentManager is a free online platform created for easy management of your instruments and services.



ALL THE CARE YOUR INSTRUMENTS NEED

Collaborate with us using the
R&S®InstrumentManager – a single solution
for managing your instruments.

As manufacturer we have the deepest knowledge in maintenance of our high complex and innovative devices. We always strive to provide our customers with the best service experience possible. That is why we are continuously developing our services.

To improve our collaboration, we came up with an improved service platform that is even more flexible to use.

The **R&S®InstrumentManager** provides a quick, intuitive and responsive access to all important instrument information and Rohde&Schwarz services.

Get started

Scan the [QR-Code](#) or follow the [link](#)
to start using the R&S®InstrumentManager.
www.rohde-schwarz.com/instrumentmanager/app



INTRODUCING THE R&S®INSTRUMENT MANAGER

The R&S®InstrumentManager combines holistic transparency, user-friendly handling as well as an efficient service request and contract management in just one online application. The platform helps you to manage your instrument list, the last calibration date, the recommended calibration interval, and service contracts.

Rohde & Schwarz is fully dedicated to creating instruments that will serve for a long time, but also to the task of keeping those instruments accurate and performing as optimally as the day you started using them.

For this reason, the R&S®InstrumentManager provides you with immediate support and all relevant information on available services for your instruments right away.

Benefit from the R&S®InstrumentManager online platform:



Less administrative efforts

Reduce administrative tasks by offering all important, transparent instrument information in a single place.



Seamless service coverage

Accelerate the purchase and renewal of service options with a convenient, streamlined user experience and self-service for contract overviews, saving you time and effort.



Stay always on

Increase efficiency by providing you with a full, easy-to-use overview of the current equipment repair or calibration status.



Advisory at your side

Get a transparent and convenient access to service offerings by Rohde & Schwarz and to your Rohde & Schwarz sales engineer.

FEATURES THAT AWAKEN YOUR CURIOSITY



Fully responsive

The R&S®InstrumentManager is fully responsive and accessible from your computer, tablet and smartphone.



Consolidated instrument list

You can find all your Rohde & Schwarz as well as external products in one common instrument list.



Service history and documents

Gain instant access to essential documents like calibration certificates and service reports.

You can easily manage your products and the connected services yourself. For example, set a custom interval for calibration which follows your product strategy.

Instrument 1

Product Information

Material Number	Manufacturer	R&S Recommended Calibration Interval	Description

Create Request

Instrument Information

Serial Number	Last Calibration	Next Calibration	Initial Calibration Certificate	Service Request Status	End of Product Warranty

Edit your data

Asset No.

Cost Center

Customized Cal Interval (Months)

Calibration Status

Save

Use the Service Request functionality to get in touch with our R&S service team and to track status updates. Once the Service is done you get a Service Report and Calibration document. The integrated service history helps to view the documents e.g during audits.

Service Requests

Service Requests

Service Contracts

Service Request No.

Instrument

Magnet/Mk.

Emul/Mk.

Asset No.

Service Status Type


Date


Service Request 1


Service Request 2

Service Request 3

Service Request 4

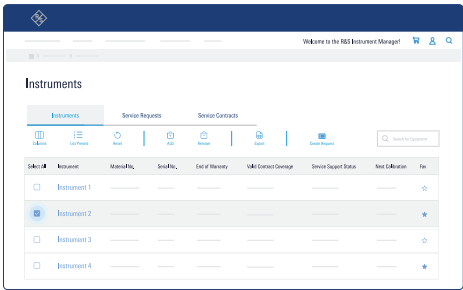

Calibration Service


Repair Service

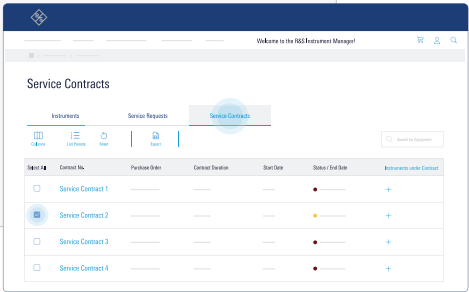

Other Service

THAT'S OUR R&S®INSTRUMENTMANAGER

We have introduced a modern, highly intuitive user interface to ensure easy navigation.
All features meet the latest technological and security standards for optimal performance.



All your Rohde & Schwarz as well as external products are displayed in one common instrument list. On the same page you also have a detailed overview of all your service contracts.



“
YOU'RE IN
GREAT HANDS
”

More than a claim – a quality promise for our service solutions

As a reliable partner, we know our customers' concerns. We always think about the best support we could provide you with. To emphasize where we want to position us as your preferred supplier, we created a claim. but it's more than a claim, it is a promise we give to all of our clients: We support you through all phases of the product life cycle and stand by you with an extensive and constantly growing portfolio of services.

All our service solutions are designed to ensure absolute reliability and precision of your instruments and can be tailored to your specific needs. We create a stable safety net to avoid downtimes and help you to be performant at any time.

We Care. For you. For your performance.

Service at Rohde & Schwarz You're in great hands

- ▶ Worldwide
- ▶ Local and personalized
- ▶ Customized and flexible
- ▶ Uncompromising quality
- ▶ Long-term dependability

Rohde & Schwarz

The Rohde & Schwarz technology group is among the trailblazers when it comes to paving the way for a safer and connected world with its leading solutions in test & measurement, technology systems and networks & cybersecurity. Founded more than 85 years ago, the group is a reliable partner for industry and government customers around the globe. The independent company is headquartered in Munich, Germany and has an extensive sales and service network with locations in more than 70 countries.

www.rohde-schwarz.com

Sustainable product design

- ▶ Environmental compatibility and eco-footprint
- ▶ Energy efficiency and low emissions
- ▶ Longevity and optimized total cost of ownership

Certified Quality Management

ISO 9001

Certified Environmental Management

ISO 14001

Rohde & Schwarz training

www.training.rohde-schwarz.com

Rohde & Schwarz customer support

www.rohde-schwarz.com/support

